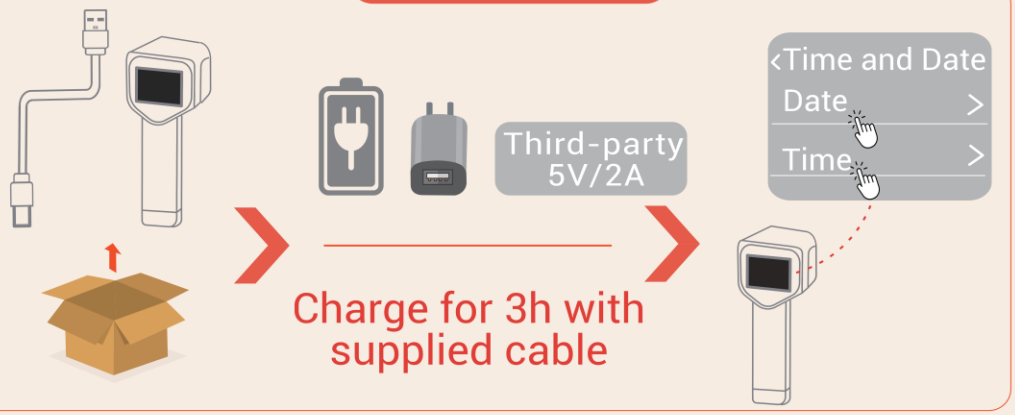
# ECO,ECO-V
# E01,E02
# C01,D01

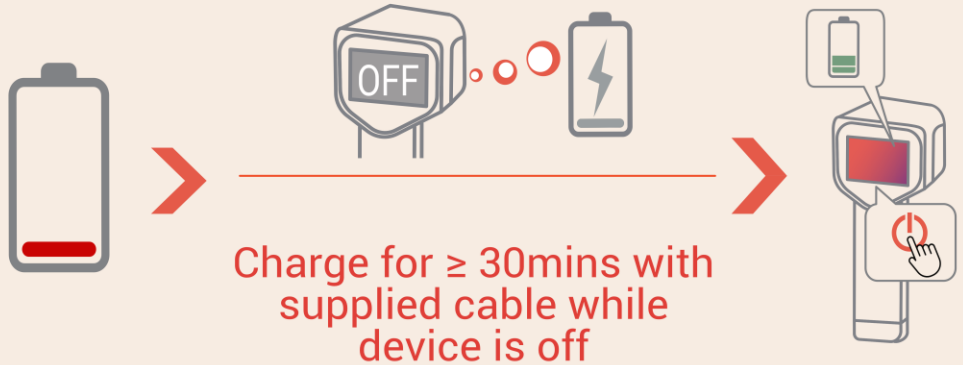
Thermal Camera User Manual


Contact Us

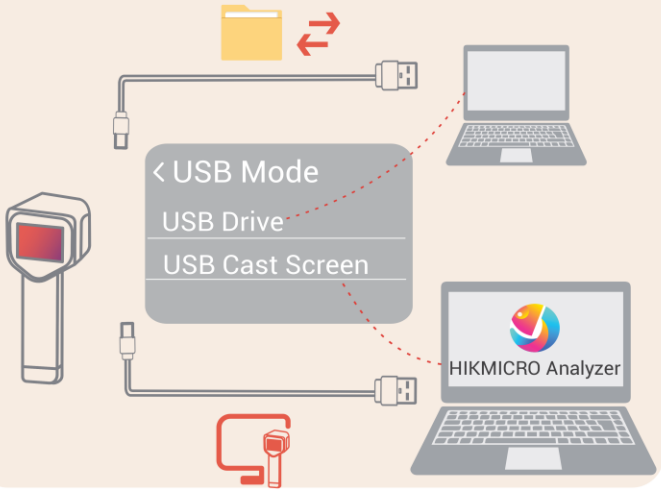
## First-time Use



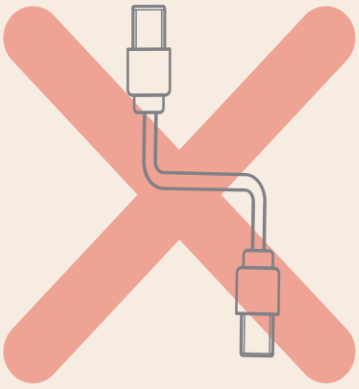

## Long Time Unused




## Use supplied cable for data transfer and screen casting




## Third-party



# SAFETY INSTRUCTION

These instructions are intended to ensure that user can use the product correctly to avoid danger or property loss. Please read all the safety information carefully before using.

## Laws and Regulations

- Use of the product must be in strict compliance with the local electrical safety regulations.

## Transportation

- Keep the device in original or similar packaging while transporting it.
- Keep all wrappers after unpacking them for future use. In case of any failure occurred, you need to return the device to the factory with the original wrapper. Transportation without the original wrapper may result in damage on the device and the company shall not take any responsibilities.
- DO NOT drop the product or subject it to physical shock. Keep the device away from magnetic interference.

## Laser Light Supplement Warning (for laser supported models)


- Complies with FDA performance standards for laser products except for conformance with IEC 60825-1 Ed. 3., as described in Laser Notice No. 56, dated May 8, 2019.
- Warning: The laser radiation emitted from the device can cause eye injuries, burning of skin or inflammable substances. Prevent eyes from direct laser. Before enabling the Light Supplement function, make sure no human or inflammable substances are in front of the laser lens.
- The wave length is 650 nm, the maximum power is 1 mW, and the beam divergence is 1 mrad. The laser meets the IEC 60825-1:2014, EN 60825-1: 2014 +A11: 2021 and EN 50689: 2021 standard.
- Instantaneous exposure to this class 2 laser product is safe, but gazing at this laser product may cause dizziness, flash blindness and visual afterimage. Move your head away or close your eyes to avoid the laser radiation. Besides, prevent eyes from direct laser and wear a pair of goggles for your safety. The operating wavelength of the eyewear should be longer than laser peak wavelength and its optical density should be higher than 0D5+.
- Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.
- **Laser maintenance**: It is not necessary to maintain the laser regularly. If the laser does not work, the laser assembly needs to be replaced in the factory under warranty. Keep the device power off when replacing laser assembly. Caution-Use of controls or adjustments

or performance of procedures other than those specified herein may result in hazardous radiation exposure.

## ESD WARNING

- The camera lens is electrostatic-sensitive. Proper ESD protection required. Avoid touching the camera lens. Unauthorized contact may result in damage.

## Power Supply

- Input voltage should meet the Limited Power Source (5 VDC, 2 A) according to the IEC62368 standard. Please refer to technical specifications for detailed information.
- If a power adapter is provided in the device package, use the provided adapter only. If no power adapter is provided, ensure the power adapter or other power supply complies with Limited Power Source. Refer to the product label for the power supply output parameters.
- Make sure the plug is properly connected to the power socket.
- DO NOT connect multiple devices to one power adapter, to avoid over-heating or fire hazards caused by overload.
- Use the power adapter provided by a qualified manufacturer. Refer to the product specification for detailed power requirements.

## Battery

- CAUTION: Risk of explosion if the battery is replaced by an incorrect type. Replace with the same or equivalent type only. Dispose of used batteries in conformance with the instructions provided by the battery manufacturer.
- Improper replacement of the battery with an incorrect type may defeat a safeguard (for example, in the case of some lithium battery types).
- Do not dispose of the battery into fire or a hot oven, or mechanically crush or cut the battery, which may result in an explosion.
- Do not leave the battery in an extremely high temperature surrounding environment, which may result in an explosion or the leakage of flammable liquid or gas.
- Do not subject the battery to extremely low air pressure, which may result in an explosion or the leakage of flammable liquid or gas.
- Dispose of used batteries in conformance with the instructions provided by the battery manufacturer.
- The built-in battery cannot be dismantled. Please contact the manufacture for repair if necessary.
- For long-term storage of the battery, make sure it is fully charged every 3 months to ensure the battery quality. Otherwise, damage may occur.
- Use the battery provided by a qualified manufacturer. Refer to the product specification for detailed battery requirements.
- DO NOT charge other battery types with the supplied charger. Confirm there is no flammable material within 2 m of the charger during charging.
- DO NOT place the battery near heating or fire source. Avoid direct sunlight.
- DO NOT swallow the battery to avoid chemical burns.
- DO NOT place the battery in the reach of children.

- When the device is powered off and the battery is full, the time settings can be kept for 60 days.
- The standard adapter power supply is 5 V.

## Maintenance

- DO NOT maintain the camera when it is powered on, or it may cause electric shock! If the product does not work properly, please contact your dealer or the nearest service center. We shall not assume any responsibility for problems caused by unauthorized repair or maintenance.
- Wipe the device gently with a clean cloth and a small quantity of ethanol, if necessary.
- If the equipment is used in a manner not specified by the manufacturer, the protection provided by the device may be impaired.

## Using Environment

- Make sure the running environment meets the requirement of the device. The operating temperature shall be -10 °C to 50 °C (14 °F to 122 °F), and the operating humidity shall be 95% or less.
- This device can only be safely used in the region below 2000 meters above the sea level.
- Place the device in a dry and well-ventilated environment.
- DO NOT expose the device to high electromagnetic radiation or dusty environments.
- DO NOT aim the lens at the sun or any other bright light.
- When any laser equipment is in use, make sure that the device lens is not exposed to the laser beam, or it may burn out.
- DO NOT aim the lens at the sun or any other bright light.
- The device is suitable for indoor and outdoor uses, but do not expose it in wet conditions.

## Emergency

- If smoke, odor, or noise arises from the device, immediately turn off the power, unplug the power cable, and contact the service center.

## Calibration Service

- Please contact the local dealer for the information on maintenance points. For more detailed calibration services, please refer to https://www.hikmicrotech.com/en/support.

## Technical Support

The https://www.hikmicrotech.com/en/contact-us.html portal will help you as a HIKMICRO customer to get the most out of your HIKMICRO products. The portal gives you access to our support team, software and documentation, service contacts, etc.

## Limited Warranty

Scan the QR code for the product warranty policy.

## Manufacture Address

Room 313, Unit B, Building 2, 399 Danfeng Road, Xixing Subdistrict, Binjiang District, Hangzhou, Zhejiang 310052, China

Hangzhou Microimage Software Co., Ltd.

## COMPLIANCE NOTICE

The thermal series products might be subject to export controls in various countries or regions, including without limitation, the United States, European Union, United Kingdom and/or other member countries of the Wassenaar Arrangement. Please consult your professional legal or compliance expert or local government authorities for any necessary export license requirements if you intend to transfer, export, re-export the thermal series products between different countries.

## Symbol Conventions

The symbols that may be found in this document are defined as follows.

| Symbol | Description |
| --- | --- |
| Danger | Indicates a hazardous situation which, if not avoided, will or could result in death or serious injury. |
| Caution | Indicates a potentially hazardous situation which, if not avoided, could result in equipment damage, data loss, performance degradation, or unexpected results. |
| Note | Provides additional information to emphasize or supplement important points of the main text. |

# CONTENTS

# CHAPTER 1 INTRODUCTION

## 1.1 Important Notice to User

This manual describes and explains the features for multiple camera models. Because the camera models of a series have different features, this manual may contain descriptions and explanations that do not apply to your particular camera model.

Not all the camera models of a series support the mobile applications, software, and all their functions mentioned (or not mentioned) in this manual. Please refer to the user manuals of the application and software for more detailed information.

This manual is updated on a regular basis. It means that this manual may not contain the information about the new features of the latest firmware, mobile clients, and software.

## 1.2 Main Function

***SuperIR***

Device supports **SuperIR** to enhance the object outlines for better image display.

***Scene (If Applicable)***

The camera supports multiple scene modes for different detection targets and scenarios. Some scene modes support SuperScene, an intelligent function. It can assist in anomaly detection and give prompts on top of the live view interface.

***Temperature Measurement***

Device detects the real-time temperature, and displays it on the screen.

***Palettes***

The camera supports multiple color palettes for different targets and user preference.

***Alarm***

Device outputs visual alarm when the target's temperature is higher or lower than the threshold value.

***Client Software Connection (If Applicable)***

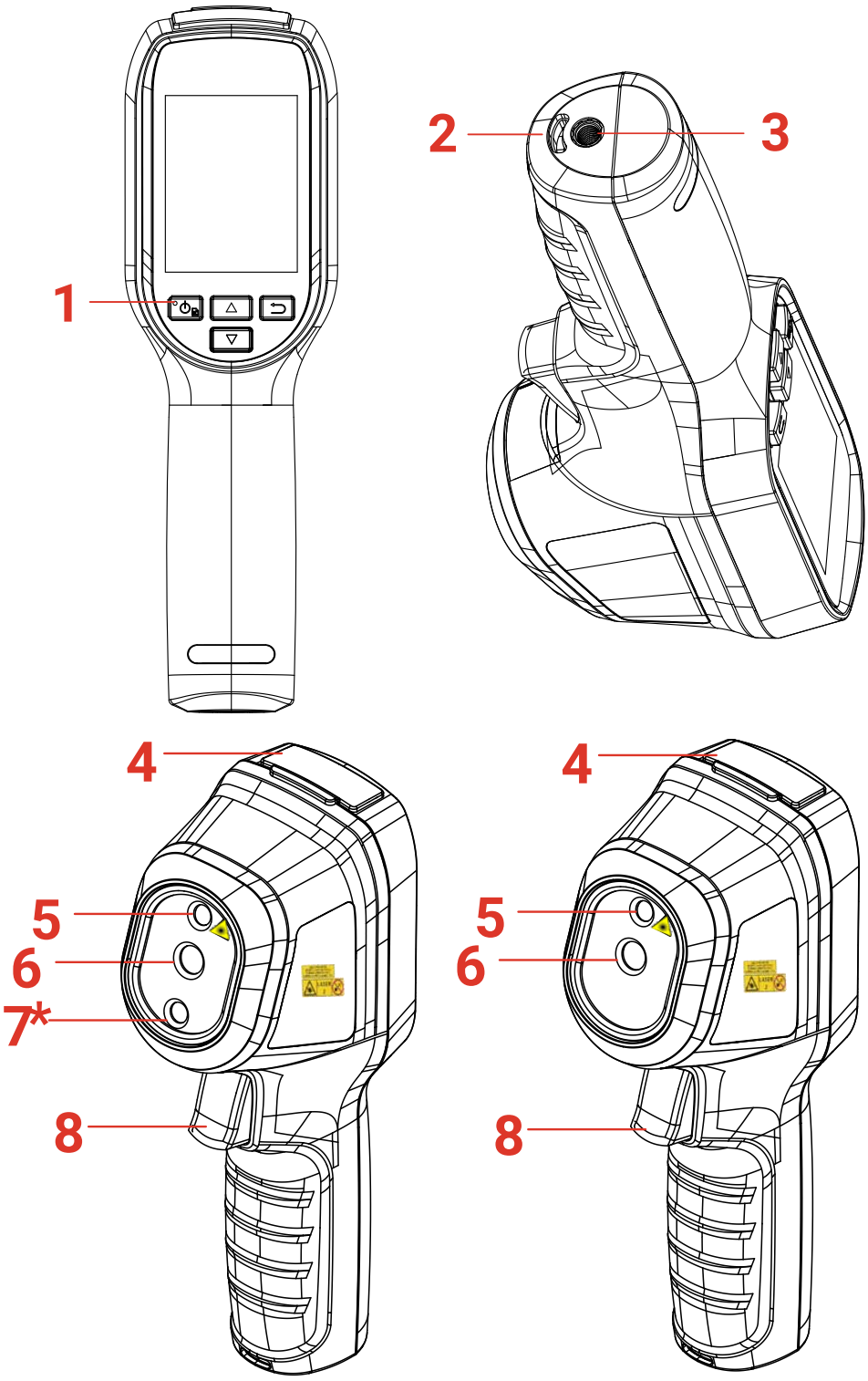
**HIKMICRO Analyzer**

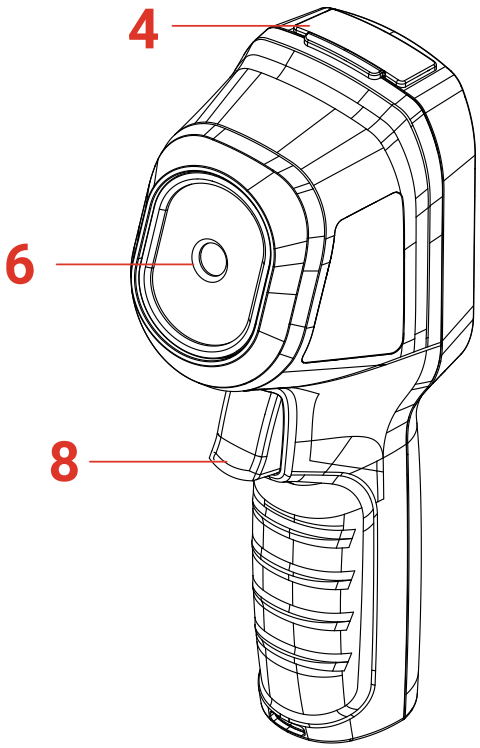
Download HIKMICRO Analyzer (https://www.hikmicrotech.com/en/industrial-products/hikmicro-analyzer-software.html) to analyze pictures.

**NOTE** Not all the camera models of this series support the mobile applications, software, and all their functions mentioned (or not mentioned) in this manual. Please refer to the user manuals of the application and software for more detailed information.

## 1.3 Appearance

The appearances and components of camera models might be different. Please refer to the actual products.






| No. | Component | Function |
|---|---|---|
| 1 | Charging Indicator | ◆ Solid Red: Charging.<br>◆ Solid Green: Fully charged. |
| 2 | Wrist Strap Hole | Mount the wrist strap. |
| 3 | Tripod Mount | Connect to UNC 1/4"-20 tripod. |
| 4 | Type-C Interface | Charge the battery or export files. |
| 5 | Laser* | Locate the target position with laser light (only supported by certain models). |
| 6 | Thermal Lens | View the thermal image. |
| 7* | Visual Lens* | View the visual image (only supported by certain models). |
| 8 | Trigger | In live view:<br>◆ Press: Capture snapshots.<br>◆ Hold:<br>1) Locate the target with laser light (for the models with laser light), and release to capture snapshots.<br>2) Record videos (if the laser is on, turn on the **Record** switch before recording).<br>In menu mode, press the trigger to go back to live view. |

| Button | Function |
|---|---|
|  | ◆ Hold: Power On/Off<br>◆ Press: Display menu or confirm operation. |
|  | Exit the menu or return to previous menu. |
|  <br>  | In menu mode: Press  and  to select parameters.<br>In live view mode: Press  to switch image modes (only supported by certain models). Press  to switch palette. |

**NOTE**

- The appearance and button functions vary according to different models.
- The visual lens is only supported by certain models. Please refer to the actual device or datasheet.
- The warning sign is beside the laser and on the left side of the device.

 Warning:

The laser radiation emitted from the device can cause eye injuries, burning of skin or inflammable substances. Prevent eyes from direct laser. Before enabling the Light Supplement function, make sure no human or inflammable substances are in front of the laser lens. The wave length is 650 nm, and the power is less than 1 mW. The laser meets the IEC60825-1:2014 standard.

# CHAPTER 2 PREPARATION

## 2.1 Charge Device

Plug in the included USB cable, and connect the device to the power supply via a power adapter to charge the device. Do not use the USB-C to USB-C cable of other manufacturers.

The power adapter (not included) should meet the following standards:

- Output Voltage/Current: 5 VDC/2 A
- Minimum Power Output: 10 W

Check the power indicator for the charging status:

- Solid red: charging normally
- Flashing red: charging exception
- Solid green: fully charged

**NOTE**

- The power delivered by the charger must be between min 6.7 Watts required by the radio equipment, and max 8.1 Watts in order to achieve the maximum charging speed.
- The device is equipped with the built-in battery. For the first charge, charge the device for more than 3 hours when the device is turned on.
- If the camera is not in use for an extended period and is over-discharged, it is recommended to charge for at least 30 min before powering it on.
- It is recommended to use the USB cable included in the package for both charging and data transfer.

## 2.2 Power On/Off

### *Power On*

Hold  for over six seconds to turn on the device. You can observe the target when the interface of the device is stable.

**NOTE** It may take at least 30 s until the device is ready for using after you power on it.

### *Power Off*

When the device is turned on, hold  for about six seconds to power off the device.

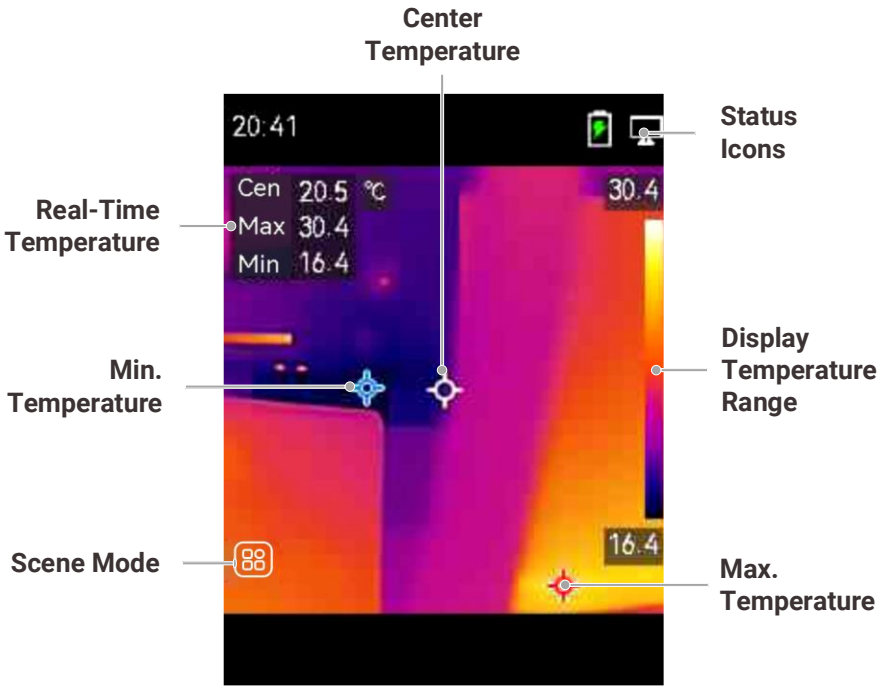
### 2.2.1 Set Auto Power-Off

In the live view interface, press  , and go to **More Settings** > **Auto Power-off** to set the automatic shutdown time for device as required.

### 2.2.2 Set Auto Sleep

In live view interface, press , and go to **More Settings** > **Auto Sleep** to set the waiting time before auto sleep. When there is no button pressing on the device for more than the set waiting time, the device enters sleep mode automatically. Press a button to wake the device up.

## 2.3 Live View




**NOTE**

- Because this manual is updated on a regular basis, the live view might be slightly different from the version of your particular camera model. Please refer to the actual camera.
- If the temperature value is preceded by a "~", it indicates that the temperature measurement function has not reached a precise state. This symbol usually appears during the device startup phase and disappears once the temperature measurement function is fully operational.

# CHAPTER 3 START WITH SCENE MODE (IF APPLICABLE)

To conduct fast anomaly detection, several preset templates are included in **Scene** mode for various detection scenarios. Users can choose an appropriate scene or customize a scene as per targets, and set high temperature alarm as needed.

Scene mode is ONLY supported by some models in the series. Please refer to your actual device and its software version.

1. Select an appropriate scene mode. See ***3.1 Select a Scene Mode*** for details.
2. (Optional) Fine-tune scene mode parameters as needed. See ***3.2 (Optional) Set Scene Mode Parameters*** for details.
3. (Optional) Set alarms as needed. See ***Chapter 5 Set Alarms*** for details.
4. Observe detection results in live view interface.

## 3.1 Select a Scene Mode

Choose a scene mode according to the faults or anomalies you want to locate in a specific detection scene.

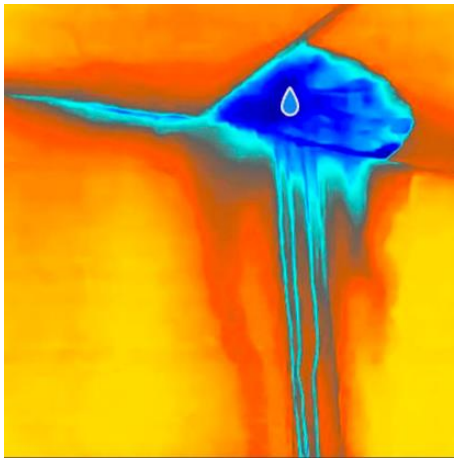
It is ONLY supported by some models in the series.

1. In the live view interface, press  and go to **Scene>Scene**.
2. Press  to select an appropriate scene mode.

**NOTE**

- Default value of parameters work for most cases. If users want to fine-tune the related parameters as needed, see *3.2 (Optional) Set Scene Mode Parameters*.

***Water Leak***



To inspect the water leak of building ceilings, walls and floors indoors.

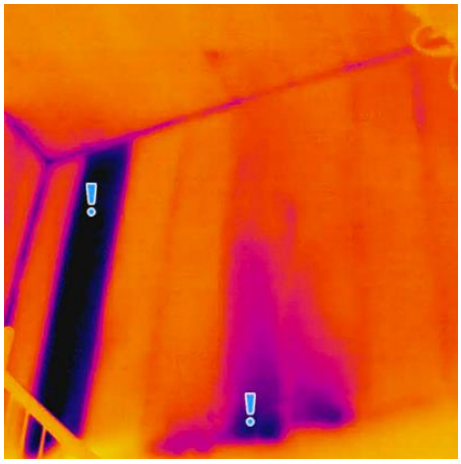
**SuperScene** technology can assist in fast recognition for anomalies during water leak detection. When **SuperScene** is enabled and water leak anomalies are detected, ***Suspect***

will be displayed on top of live view.

**NOTE**

- False alarms and missed detection may occur when temperature difference of the areas with insulation anomalies is too subtle to be recognized, or when the thermal imaging features are not obvious.
- It is recommended to give a second diagnosis based on SuperScene function. The algorithm of SuperScene function is being updated.

***Insulation***



To detect indoor insulation deficiency of building walls, ceilings, common users can apply this scene.

**SuperScene** technology can assist in fast recognition for anomalies during insulation detection. When **SuperScene** is enabled and insulation anomalies are detected, ***Suspect*** will be displayed on top of live view.

**NOTE**

- False alarms and missed detection may occur when temperature difference of the areas with insulation anomalies is too subtle to be recognized, or when the thermal imaging features are not obvious.
- It is recommended to give a second diagnosis based on SuperScene function. The algorithm of SuperScene function is being updated.

***Floor Heating***

To detect and observe the faults of floor heating system.

***Electrical Faults***

To detect and observe the faults of wires, circuits, and electrical components, terminators, etc.

***Solar Panel***

To detect and observe the faults of solar panels.

***Custom***

Users can customize a mode to save desired temperature measurement parameters for future use. See *3.2 (Optional) Set Scene Mode Parameters*.

## 3.2 (Optional) Set Scene Mode Parameters

To obtain a more precise detection results, users can fine-tune the related parameters

1. In Scene mode, choose an appropriate scene and then press to set parameters.
2. Adjust the parameters according to the table.
3. Press to save and exit.

**NOTE** Parameters vary from the different scenes.

| Parameters | Description |
|---|---|
| **Emissivity** | Set the emissivity according to your target. |
| **Palettes** | Thermal images are created by temperature difference. Users can switch different palettes as preferred. |
| **Level & Span** | Temperature scale on right side supports browsing color-temperature relationship in the image. Set the level & span parameters to get better image contrast. See *6.4* Set Level & Span. |
| **Temperature Range** | Select the temperature measurement range. The device can detect the temperature and switch temperature measurement range automatically in **Auto Switch** mode. |
| **Alarm** | When the temperature of targets triggers the set alarm rule, users can be notified in the set ways. See *Chapter 5 Set Alarms*. |
| **Color Distribution** | **Linear** and **Histogram** modes are selectable for different application scenes, so as to display more details.<br>◆ **Linear**: Detect small high temperature targets in low temperature background to enhance and display more details of high temperature targets, such as cable connectors.<br>◆ **Histogram**: Detect small low temperature targets in high temperature areas to enhance temperature difference and remain details of low temperature objects, such as cracks. |

# CHAPTER 4 PRECISE TEMPERATURE MEASUREMENT

To get more precise and real-time temperature of the target, user can set spot tools and alarm as needed.

1. For models with scene modes, select a proper scene to speed up the measurement settings. See ***Chapter 3* Start With Scene Mode.**
2. Verify temperature values in the top-left corner of live view. If they are not precise enough, fine-tune temperature measurement parameters. See ***4.1 Set Temperature Measurement Parameters*.**
3. (Optional) Users set spot tools to get the real-time temperature of the highest/lowest/center temperature spot. See ***4.2 Set Measurement Tools*.**
4. (Optional) Users can enable the thermometer mode to use the laser pointer function. See ***4.3 Set Thermometer Mode***.
5. (Optional) Set the alarm. The target whose temperature value is above or below the set threshold value can trigger the alarm. See ***Chapter 5 Set Alarms*.**

## 4.1 Set Temperature Measurement Parameters

You should set temperature measurement parameters before measuring temperature.

### 4.1.1 Adjust Distance

The distance between the camera and the observation target affects the accuracy of the temperature results. Before temperature measurement, users should set the distance first.

1. In the live view interface, press  to show the menu.
2. Press  to select **Distance**, and then set parameters.
3. Press  to save and exit.

### 4.1.2 Adjust Emissivity

Emissivity directly affects the measurement accuracy and it is necessary to be re-adjusted according to the characteristics of the target material.

- *For models with scene mode:*
  1) In Scene mode, choose an appropriate scene and then press  to set parameters.
  2) Adjust the parameters.
  3) Press  to save and exit.
- *For models without scene mode:*
  1) In the live view interface, press  to show the menu.
  2) Press  to select **Emissivity**, and then set parameters.

3) Press to save and exit.

### 4.1.3 (Optional) Adjust Other Parameters

To improve the accuracy of temperature measurement, fine-tune temperature measurement parameters.

◆ Temperature Range: Go to **Settings** > **Temperature Range**, and select the temperature measurement range. The device can detect the temperature and switch temperature measurement range automatically in Auto Switch mode.

◆ Unit: Go to **Display Settings** > **Unit**, and press to set the temperature unit.

## 4.2 Set Measurement Tools

Device measures the temperature of the whole scene and can be managed to display the center, hot, and cold spot in the scene.

1. In the live view interface, press to show the menu.
2. Press to select **Display Settings**.
3. Select the desired spots to show their temperatures, and press to enable them.

◆ **Hot**: Display the hot spot in the scene and show the max. temperature.

◆ **Cold**: Display the cold spot in the scene and show the min. temperature.

◆ **Center**: Display the center spot in the scene and show the center temperature.

4. Press to save and exit.

**NOTE** If there is serious inaccuracy in temperature results, turn off SuperTemp button by Settings > SuperTemp.
SuperTemp function is ONLY supported by some models.

***Result***

The device shows the real-time temperature on the upper left side of live view interface.

## 4.3 Set Thermometer Mode

The Thermometer Mode utilizes a laser pointer to help users quickly locate temperature measurement points. When enabled, the laser pointer indicates the target in the scene, allowing users to visualize its temperature in real time. Devices without laser do not support this mode.

1. In the live view, press to show the menu, then press to enable Thermometer Mode. Press to save and exit.
2. In the live view, hold the trigger. The device will emit laser to aim at the target. A red laser indicator dot will appear at the center of the screen, accompanied by the temperature value of the target (consistent with the center point temperature).
3. Release the trigger.
   ◆ If video recording is enabled (see *7.2 Record Video*), the device will continue recording, and the laser dot will disappear.
   ◆ If video recording is not enabled, the device will automatically capture an image of the current scene and save the temperature data.

**NOTE**

- In Thermometer Mode, the laser pointer cannot be turned off. To turn off the laser, disable this mode first.
- In Thermometer Mode, the maximum, minimum, and center temperature values are not displayed in the top-left corner of the observation interface.

# CHAPTER 5 SET ALARMS

Set the alarm rules and the device will alarm when the temperature triggers the rule.

***For models with scene mode:***

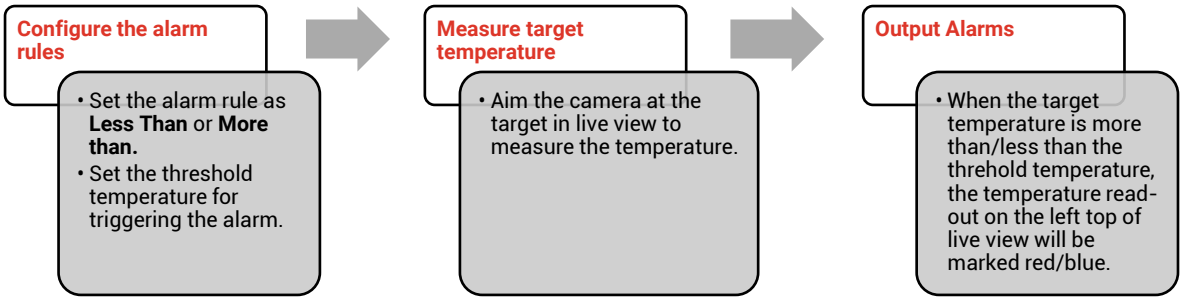
1. In **Scene** mode, choose an appropriate scene and then press to set parameters.
2. Press , and select **Alarm**.

> **NOTE** ONLY some scenes support Alarm. Please refer to your actual device.

3. Select **Measurement** to set the alarm rule. Select **Alarm Threshold** to set the threshold temperature. When the target's temperature is higher or lower than the threshold value, the device will output alarm.
4. Press to save and exit.
5. Press , and press to enable the **Alarm Linkage** function.
   - **Alarm Mode Palettes**: When the target's temperature is higher than the set value, the target will become red; when the target's temperature is lower than the set value, the target will become blue (only supported by certain models).
6. Press to save and exit.

***For models without scene mode:***

1. In the live view interface, press to show the menu.
2. Press , and select **Alarm**.
3. Press to enable the **Alarm Linkage** function.
   - **Alarm Mode Palettes**: When the target's temperature is higher than the set value, the target will become red; when the target's temperature is lower than the set value, the target will become blue (only supported by certain models).
4. Select **Measurement** to set the alarm rule. Select **Alarm Threshold** to set the threshold temperature. When the target's temperature is higher or lower than the threshold value, the device will output alarm.
5. Press to save and exit.



# CHAPTER 6 DISPLAY SETTINGS

## 6.1 Set SuperIR

The device supports **SuperIR** on live view (for some models) and on snapshots. Turn on **SuperIR** to enhance the object outlines for better image display. The actual effect is subject to the actual product.

Go to **Settings** > **SuperIR**, and press to turn it on/off.

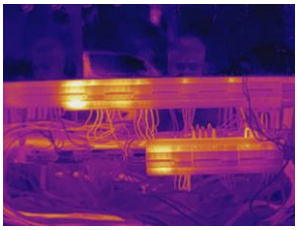
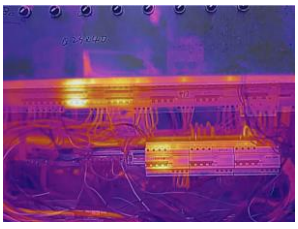
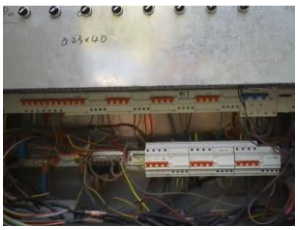
- On live view: For some models, the object outlines can be enhanced in live view when SuperIR is on.
- On captured images: the object outlines in the image are enhanced after SuperIR is on.

## 6.2 Set Image Modes

You can set image modes of the device. **Image Mode** is only supported by certain models. Please refer to the actual device or the datasheet.

1. Select an image mode by the following ways:

- Go to **Settings** > **Image Settings** > **Image Mode**, and select a preferred image mode.
- Press △ in live view to switch image modes.

| *Image Mode* | *Description* | *Example* |
|---|---|---|
| **Thermal** | In thermal mode, the device displays the thermal view. |  |
| **Fusion** | Thermal object image with visual outlines. This function is only supported by the models with visual lens. |  |
| **Visual** | Visual object image only. This function is only supported by the models with visual lens. |  |

2. Press ⮌ to save and exit.

**NOTE** Your camera will periodically perform a self-calibration to optimize image quality and measurement accuracy. In this process, the image will pause briefly and you'll hear a "click" as a shutter moves in front of the detector. The prompt "Image Calibrating ..." appears in the upper center of the screen as the device is calibrating itself. The self-calibration will be more frequent during start up or in very cold or hot environments. This is a normal part of operation to ensure optimum performance for your camera.

## 6.3 Set Palettes

The palettes allow you to select the desired colors. You can switch palettes by the following ways:

- Go to **Settings** > **Palettes** to select a preferred palette, and press  to save and exit.
- Press  in live view to switch palettes.

**NOTE** If the device supports scene modes, specific palettes can be switched in "Settings > Scene Mode." Some scene modes do not support palettes switching; see *4.1.3 (Optional) Adjust Other Parameters* for details.

## 6.4 Set Level & Span

Set a display temperature range and palette only works for targets within the temperature range. You can get better image contrast by adjusting the level & span parameters.

1. In the live view interface, press  to show the menu.
2. Press  , and select **Level & Span**.
3. Select **Setting Mode**, and press  to switch auto and manual adjustment.

- In **Auto** mode, the device adjusts display temperature range automatically.
- In **Manual** mode, select **Parameters** to enter the setting interface. Press  to lock or unlock the max. temperature and min. temperature, and press  to adjust unlocked value. Or, unlock the max. temperature and min. temperature, and press  to increase or decrease the individual values while remaining the same temperature range.

4. Press  to save and exit.

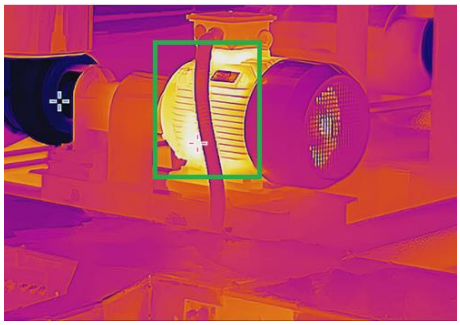
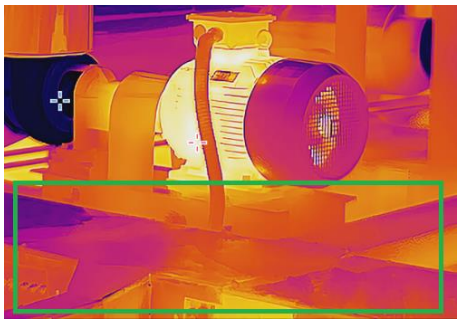
**NOTE** If the device supports scene modes, adjust the Level & Span in scene modes. See *4.1.3 (Optional) Adjust Other Parameters* for details.

## 6.5 Color Distribution

Color distribution function provides different image display effects in auto level & span. Linear and histogram color distribution modes can be selected for different application scenes.

1. Go to **Image Settings** > **Color Distribution**.

2. Select a color distribution mode.

| Mode | Description | Example |
|---|---|---|
| **Linear** | Linear mode is used to detect small high temperature targets in low temperature background. Linear color distribution enhances and displays more details of high temperature targets, which is good for checking small high temperature defective areas such as cable connectors. |  |
| **Histogram** | Histogram mode is used to detect temperature distribution in large areas. Histogram color distribution enhances high temperature targets and remains some details of low temperature objects in the area, which is good for discovering small low temperature targets such as cracks. |  |

3. Press to save and exit.

**NOTE** This function is only supported in auto level & span. If the device supports scene modes, adjust the Level & Span in scene modes. See *4.1.3 (Optional) Adjust Other Parameters* for details.

## 6.6 Display On-Screen Info

Go to **Settings** > **Display Settings** to turn on/off the information on-screen display.

- **Parameters**: Temperature measurement parameters, for example, target emissivity, temperature unit, etc.
- **Brand Logo**: The brand logo is a manufacturer logo displayed at the middle bottom of the screen.
- **Temperature Scale:** Display the palettes bar and temperature range on the right side of the screen.

# CHAPTER 7 SNAPSHOTS AND VIDEOS

## 7.1 Capture Snapshots

You can capture snapshots in live view, and a thumbnail of the snapshot is displayed in live view. The snapshot will be automatically saved in the albums.

In the live view interface, you can capture snapshots by the following ways.

- Press and release the trigger in live view to capture snapshots.
- Hold the trigger in live view to locate the target with laser light, and release the trigger to capture snapshots (only supported by the models with laser light).

**NOTE**

- For models with laser, go to **More Settings** > **Laser** to turn on/off laser light.
- You cannot capture snapshots when the device is connected with PC.

You can also set the following parameters in **Settings** > **Capture Mode** before capturing snapshots.

| *Parameters* | *Description* |
|---|---|
| **Capture Mode** | ◆ **Capture One Image**: Press the trigger once to capture one image.<br>◆ **Scheduled Capture**: Set **Interval** (the time interval of each snapshot to be taken) and **Number** (the number of snapshots to be taken in a roll, ranging from 1 to 10,000) for scheduled capture. Press the trigger in live view, and the device captures the set number of images according to the set interval. Press the trigger again to stop capturing. |
| **File Naming** | The files can be named after **Time Stamp** or **Numbering** (filename header + sequence number). |
| **Save Visual Image** | If a visual image is needed to be saved separately, you can enable **Save Visual Image** (only supported by the models with visual lens). |

**NOTE**

For **Scheduled Capture**, a counter displays in live view showing the completed amounts of capturing.

## 7.2 Record Video

**NOTE**

- Since video recording and the laser share the same trigger button:
  For devices without laser, follow **step 2 and 3** for recording.
  For devices with laser, follow **step 1 to 3** for recording.

1. **Optional**: In the live view interface, press  and go to **Settings** > **Capture Mode**. Press  , and enable **Record**. Press  to save and back to the live view.
2. Hold the trigger in live view. When the recording icon and time display in the interface, recording begins, and you can release the trigger.

3. Press the trigger completes the recording. The device will display a pop-up notification saying "Recording Succeeded". The recording video will be saved.

# 7.3 View Snapshots and Videos

## 7.3.1 View Snapshots

1. In the live view interface, press  to show the menu.
2. Press  to select **Albums**, and press  to enter the album.
3. Press  to select the snapshot, and press  to view it.
4. **Optional**: Press  to delete picture in picture view interface. Press  to switch the picture.
5. Press  to exit.

## 7.3.2 View Videos

1. In the live view interface, press  to show the menu.
2. Press  to select **Albums**, and press  to enter the album.
3. Press  to select the video, and press  to view it.
4. **Optional**: Press  to delete video in view interface. Press  to switch the picture.
5. Press  to exit.

# 7.4 Export Snapshots and Videos

1. Connect the device to your PC with the supplied USB cable, and select **USB Drive** mode in the prompt on device.
2. Open the detected disk, copy and paste the videos or snapshots to PC to view the files.
3. Disconnect the device from your PC.

**NOTE** For the first connection, the driver will be installed automatically.

# CHAPTER 8 CAST DEVICE SCREEN TO PC

The device supports casting screen to PC by UVC protocol-based client software or player. You can connect the device to your PC via the included USB cable, and cast the real-time live view of the device to your PC.

1. Download the UVC protocol-based client software from our official website:

   https://www.hikmicrotech.com/en/industrial-products/uvc-client/

2. Connect the device to your PC via the included USB cable, and select **USB Cast Screen** in the prompt on the device as the USB mode. Exporting files via USB connection is not allowed when you are casting the screen.
3. Open UVC Alarm Client on your PC

# CHAPTER 9 MAINTENANCE

## 9.1 Set Time and Date

In the live view interface, press and go to **Display Settings** > **Time and Date** to set the information.

## 9.2 Set Language

Go to **More Settings** > **Language** to select a required language.

## 9.3 Save Operation logs

The device can collect its operation logs and save in the storage only for troubleshooting. You can turn on/off this function in **Settings** > **More Settings** > **Save Logs**.

You can connect the camera to PC using the supplied USB cable, and select **USB Drive** as the USB mode on camera to export the operation logs in the root directory of the camera, if necessary.

## 9.4 Format Storage

1. In the live view interface, press and go to **More Settings** > **Format Storage**.
2. Press and select **OK** to start formatting storage.

**NOTE** Format storage before first use.

## 9.5 View Device Information

Go to **More Settings** > **About** to view the detailed information of the camera, such as firmware version, serial number, etc.

## 9.6 Upgrade

***Before You Start***

Please download the upgrade file from the official website ***http://www.hikmicrotech.com*** or contact the customer service and technical support to get the upgrade file first.

1. Connect the device to your PC via the supplied USB cable, and select **USB Drive** as the USB mode in the prompt on the device.
2. Unzip the upgrade file and copy it to the root directory of the device.

3. Disconnect the device from your PC.
4. Reboot the device and then it will upgrade automatically. The upgrading process will be displayed in the main interface.

**NOTE** After the upgrading, the device automatically reboot. You can view the current version in **More Settings** > **About**.

## 9.7 Restore Device

In the live view interface, press  and go to **More Settings** > **Restore Device** to initialize the device and restore default settings.

# CHAPTER 10 FAQ

## 10.1 Frequently Asked Questions (FAQ)

Scan the following QR code to get device common FAQ.

# LEGAL INFORMATION



## About this Manual

The Manual includes instructions for using and managing the Product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version of this Manual at the HIKMICRO website (***http://www.hikmicrotech.com***).

Please use this Manual with the guidance and assistance of professionals trained in supporting the Product.

## Trademarks

HIKMICRO and other HIKMICRO's trademarks and logos are the properties of HIKMICRO in various jurisdictions.

Other trademarks and logos mentioned are the properties of their respective owners.

## Disclaimer

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS MANUAL AND THE PRODUCT DESCRIBED, WITH ITS HARDWARE, SOFTWARE AND FIRMWARE, ARE PROVIDED "AS IS" AND "WITH ALL FAULTS AND ERRORS". HIKMICRO MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, MERCHANTABILITY, SATISFACTORY QUALITY, OR FITNESS FOR A PARTICULAR PURPOSE. THE USE OF THE PRODUCT BY YOU IS AT YOUR OWN RISK. IN NO EVENT WILL HIKMICRO BE LIABLE TO YOU FOR ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL, OR INDIRECT DAMAGES, INCLUDING, AMONG OTHERS, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, OR LOSS OF DATA, CORRUPTION OF SYSTEMS, OR LOSS OF DOCUMENTATION, WHETHER BASED ON BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY, OR OTHERWISE, IN CONNECTION WITH THE USE OF THE PRODUCT, EVEN IF HIKMICRO HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR LOSS.

YOU ACKNOWLEDGE THAT THE NATURE OF THE INTERNET PROVIDES FOR INHERENT SECURITY RISKS, AND HIKMICRO SHALL NOT TAKE ANY RESPONSIBILITIES FOR ABNORMAL OPERATION, PRIVACY LEAKAGE OR OTHER DAMAGES RESULTING FROM CYBER-ATTACK, HACKER ATTACK, VIRUS INFECTION, OR OTHER INTERNET SECURITY RISKS; HOWEVER, HIKMICRO WILL PROVIDE TIMELY TECHNICAL SUPPORT IF REQUIRED.

YOU AGREE TO USE THIS PRODUCT IN COMPLIANCE WITH ALL APPLICABLE LAWS, AND YOU ARE SOLELY RESPONSIBLE FOR ENSURING THAT YOUR USE CONFORMS TO THE APPLICABLE LAW. ESPECIALLY, YOU ARE RESPONSIBLE, FOR USING THIS PRODUCT IN A MANNER THAT DOES NOT INFRINGE ON THE RIGHTS OF THIRD PARTIES, INCLUDING WITHOUT LIMITATION, RIGHTS OF PUBLICITY, INTELLECTUAL PROPERTY RIGHTS, OR DATA PROTECTION AND OTHER PRIVACY RIGHTS. YOU SHALL NOT USE THIS PRODUCT

FOR ANY PROHIBITED END-USES, INCLUDING THE DEVELOPMENT OR PRODUCTION OF WEAPONS OF MASS DESTRUCTION, THE DEVELOPMENT OR PRODUCTION OF CHEMICAL OR BIOLOGICAL WEAPONS, ANY ACTIVITIES IN THE CONTEXT RELATED TO ANY NUCLEAR EXPLOSIVE OR UNSAFE NUCLEAR FUEL-CYCLE, OR IN SUPPORT OF HUMAN RIGHTS ABUSES.

IN THE EVENT OF ANY CONFLICTS BETWEEN THIS MANUAL AND THE APPLICABLE LAW, THE LATTER PREVAILS.

# REGULATORY INFORMATION

**These clauses apply only to the products bearing the corresponding mark or information.**

## EU Conformity Statement

This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the Directive 2014/30/EU (EMCD) and Directive 2011/65/EU (RoHS).

The full text of the EU declaration of conformity is available at the following internet address: https://www.hikmicrotech.com/en/support/download-center/declaration-of-conformity/

For the device without a supplied power adapter, use the power adapter provided by a qualified manufacturer. Refer to the product specification for detailed power requirements.

For the device without a supplied battery, use the battery provided by a qualified manufacturer. Refer to the product specification for detailed battery requirements.

Directive 2012/19/EU (WEEE Directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info

Regulation (EU) 2023/1542(Battery Regulation): This product contains a battery and it is in conformity with the Regulation (EU) 2023/1542. The battery cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), or lead (Pb). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info.

## Industry Canada ICES-003 Compliance

This device meets the CAN ICES-003 (B)/NMB-003 (B) standards requirements.

## Conformité Industrie Canada ICES-003

Cet appareil répond aux exigences des normes CAN ICES-003 (B)/NMB-003 (B).

## KC

B급 기기: 이 기기는 가정용(B급) 전자파적합기기로써 주로 가정에서 사용하는 것을

목적으로 하며, 모든 지역에서 사용할 수 있습니다.

## NCC

取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

前述合法通信，指依電信管理法規定作業之無線電通信。

低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

## INFORMATIONEN FÜR PRIVATE HAUSHALTE

1. Getrennte Erfassung von Altgeräten:

Elektro- und Elektronikgeräte, die zu Abfall geworden sind, werden als Altgeräte bezeichnet. Besitzer von Altgeräten haben diese einer vom unsortierten Siedlungsabfall getrennten Erfassung zuzuführen. Altgeräte gehören insbesondere nicht in den Hausmüll, sondern in spezielle Sammel- und Rückgabesysteme.

2. Batterien und Akkus sowie Lampen:

Besitzer von Altgeräten haben Altbatterien und Altakkumulatoren, die nicht vom Altgerät umschlossen sind, die zerstörungsfrei aus dem Altgerät entnommen werden können, im Regelfall vor der Abgabe an einer Erfassungsstelle vom Altgerät zu trennen. Dies gilt nicht, soweit Altgeräte einer Vorbereitung zur Wiederverwendung unter Beteiligung eines öffentlich-rechtlichen Entsorgungsträgers zugeführt werden.

3. Möglichkeiten der Rückgabe von Altgeräten:

Besitzer von Altgeräten aus privaten Haushalten können diese bei den Sammelstellen der öffentlich-rechtlichen Entsorgungsträger oder bei den von Herstellern oder Vertreibern im Sinne des ElektroG eingerichteten Rücknahmestellen unentgeltlich abgeben. Rücknahmepflichtig sind Geschäfte mit einer Verkaufsfläche von mindestens 400 m² für Elektro- und Elektronikgeräte sowie diejenigen Lebensmittelgeschäfte mit einer Gesamtverkaufsfläche von mindestens 800 m², die mehrmals pro Jahr oder dauerhaft Elektro- und Elektronikgeräte anbieten und auf dem Markt bereitstellen. Dies gilt auch bei Vertrieb unter Verwendung von Fernkommunikationsmitteln, wenn die Lager- und Versandflächen für Elektro- und Elektronikgeräte mindestens 400 m² betragen oder die gesamten Lager- und Versandflächen mindestens 800 m² betragen. Vertreiber haben die Rücknahme grundsätzlich durch geeignete Rückgabemöglichkeiten in zumutbarer Entfernung zum jeweiligen Endnutzer zu gewährleisten. Die Möglichkeit der unentgeltlichen Rückgabe eines Altgerätes besteht bei rücknahmepflichtigen Vertreibern unter anderem dann, wenn ein neues gleichartiges Gerät, das im Wesentlichen die gleichen Funktionen erfüllt, an einen Endnutzer abgegeben wird.

4. Datenschutz-Hinweis:

Altgeräte enthalten häufig sensible personenbezogene Daten. Dies gilt insbesondere für Geräte der Informations- und Telekommunikationstechnik wie Computer und Smartphones. Bitte beachten Sie in Ihrem eigenen Interesse, dass für die Löschung der Daten auf den zu entsorgenden Altgeräten jeder Endnutzer selbst verantwortlich ist.

5. Bedeutung des Symbols „durchgestrichene Mülltonne“:

 Das auf Elektro- und Elektronikgeräten regelmäßig abgebildete Symbol einer durchgestrichenen Mülltonne weist darauf hin, dass das jeweilige Gerät am Ende seiner Lebensdauer getrennt vom unsortierten Siedlungsabfall zu erfassen ist.

HIKMICRO

See the World in a New Way


Hikmicro Industrial

support@hikmicrotech.com

HIKMICRO Industrial

hikmicro_industrial

HIKMICRO

https://www.hikmicrotech.com/


UD42296B